



Coming Soon: New Online Banking Experience from Diamond Lakes FCU

We will be upgrading your online banking, e-statement, bill pay and mobile banking experience on Tuesday, September 26, 2017.

WHAT WILL BE BETTER:

The overall look and feel of online banking will be similar to what it is today. However, a few key features will be available to make your online and mobile banking experience even better.

- Drag-and-drop funds transfers
- Schedule transfers to and from other financial institutions
- Alerts when your balance rises above or falls below a certain amount
- Text banking – quick and easy way to get your balances and account history
- Pay people via email or text message
- Multiple security enhancements
- New mobile app with remote deposit capture (take a picture of your check to deposit it)
- Touch ID for mobile banking
- E-statements available through one convenient online banking login
- Pay bills, pay people and transfer money from other financial institutions
- And so much more!

WHAT THIS MEANS FOR OUR CURRENT ONLINE BANKING, E-STATEMENT, BILL PAY AND MOBILE BANKING USERS:

Tuesday, September 19, 2017 – Last day to pay a bill or set up an account-to-account transfer (A2A). Both bill pay and A2A links will be disabled in online banking on this day. Please make other arrangements for paying bills or transferring funds to other institutions from September 19, 2017, through September 26, 2017.

Friday, September 22, 2017 – Last day for any scheduled bill payments on the current system to process.

Monday, September 25, 2017 – Access to our current online banking, e-statement, bill pay and mobile banking will not be available beginning at 11 AM.

Tuesday, September 26, 2017 – Access to our new online banking will be available at approximately noon. Look for the new login on the upper right of our home page: www.diamondlakesfcu.org.

For current online banking users, the first time you log in on September 26, 2017, your USER ID will be your MEMBER NUMBER. Your PASSWORD will be the last six digits of your Social Security number. You will then experience the setup of the new security features: five security questions and the texting or calling of a one-time security code to your phone.

More information coming soon. Watch for emails, web postings and Facebook posts.



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